# WELCOME TO ULTIPRO!!

To access the self-service application, you can either type or cut and paste the link below into your web browser: <u>https://nw12.ultipro.com/</u>. Alternately, this link will be on the TrueCommerce wiki once we fully roll out to all employees.

**<u>UltiPro User Name & Password Screen</u>** – save as a favorite on your browser.

When you connect to self-service, the system prompts for your user name and password

**User name**: Is your <u>email address</u>.

Login "Default" Password: [employee's date of birth: – April 9, 1972 would be 04091972]

TrueCon	nmerce <sup>®</sup>
Log In	
User Name	
Password	
Forgot your password?	Log In

The first time you successfully log into self-service, you are required to change your password. Your new personalized password must meet the following requirements:

- Must be a minimum of <u>8 characters</u> in length.
- Must contain at least <u>6 letters</u>.
- There must be at least <u>one upper case letter</u> and <u>one lower case letter</u>.
- Must contain at least <u>one number</u>.
- There must be at least <u>one special character</u> (e.g. !@#\$%&\*)

Your personalized password can be any combination of numeric and alpha characters that meets the above requirements. *For example: Abcdef18!* 

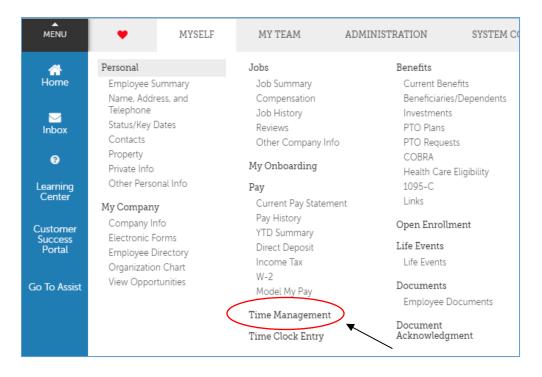
You will also be asked 3 challenge questions prior to setting up your personal password. So, in the event you forget your password if you click the <u>"Forgot your password?"</u> icon the system will then prompt you to give the answers to those challenge questions you answered at the set-up of your password. Upon successful entry of the 3 challenge question answers the system will then give you an opportunity to enter a new password. <u>It is always best to record your user name and passwords in a safe place for future reference.</u>

After you log into self-service, you will see your dashboard in UltiPro.

### Accessing Time Management

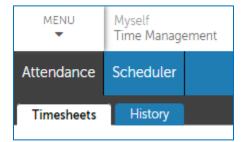
Employees may access UTM to submit requests for time off. In addition, there may be other tabs with information to review such as accrual history, point system history and punch history, depending on your specific access needs.

To access UTM, go to Menu  $\rightarrow$  Myself  $\rightarrow$  Time Management.



## **Basic Navigation**

Once in UTM, you have two "pages" - Attendance and Scheduler



Your tabs may vary, but a general overview is:

- <u>Attendance → Timesheets</u> this is your timesheet and is where you can review and submit your timesheet to your supervisor for approval
  - Even though you are exempt, everyone has a Timesheet in the UltiPro system.
- <u>Attendance -> History</u> Review your attendance history on a calendar (annual, monthly, detail, and summary views) including any exceptions and view details and summaries
- Scheduler → Request Where you may place requests for time off
- Scheduler → Calendar Review the status/dates of your requested time off

### **Requesting Time Off**

Going to Scheduler  $\rightarrow$  Requests brings up the time off request area.

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Attendance Scheduler						
Requests Calendars						
Time-Off Requests	5					to add
Available Balances						
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Action Edit	Remind Cancel					
Type Descript	ion Date Submitted	▼ Hours	Request Status	Supervisor	Date Approved	
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Requesting time off is fairly straightforward:

1. In the top right corner, click on add.

Attendance Scheduler	
Requests Calendars	
Time-Off Requests	
Available Balances	

- 2. Enter Description and choose the Request Type (PTO, Jury, Bereavement, Unpaid, Volunteer, Military).
  - a. PTO use for vacation, sick, or personal days
  - b. **Jury** use for jury duty
    - i. If selected for jury duty, documentation will be required. Please see Employee Handbook for more details.
  - c. Bereavement use for viewings and funerals
     i. Please see Employee Handbook for more details on Bereavement Policy.
  - d. Unpaid PTO time must be used first before unpaid time can be taken
     i. Please see Employee Handbook policy for more details.
  - e. Volunteer use for 8 hours of volunteer time per year
  - f. Military use to track military absences, time will be unpaid
- 3. Choose the start (From) and end (To) dates using the calendars (may cross weekends)
- 4. Add Notes if desired

5. Under Notes you can click on Show Advanced Options. This will give you a breakdown of the PTO hours being used each day. It will also show your available hours and remaining hours after the PTO is applied.

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158.00 8.00									
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6. UltiPro will automatically assume that you want to take a full day of PTO. If you want to take 4 hours, under the advanced options you just click on hours and edit the hours that you are requesting.

	Date	Day	Туре	Hours	Start	End	Available Hours	Remaining Hours
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×	02/12/2018	MON	PTO	8.00			154	146.00

7. Click the save icon - your supervisor will receive an email detailing your time off request

Attendance Scheduler	
Requests Calendars	
Time-Off Requests	
Available Balances	

Once submitted, you can view your time-off request on the Requests tab.

#### **Submitted requests**

There are three things you can do with a submitted request – cancel request, edit the request, and/or remind supervisor of the pending request.

1. To make a change to the submitted request, click on the radio button next to the request you want to change.

Attendance Scheduler					
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<ul> <li>Success         <ul> <li>Your new request was successfully saved and submitted. Click the + I</li> </ul> </li> </ul>	outton to add additional requests.				
Time-Off Requests					et add
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Action Edit Remind Cancel					
Type Description	Date Submitted	▼ Hours	Request Status	Supervisor	Date Approved
PTO 02/09/2018 to 02/09/2018:	02/06/2018 11:03 AM	8.00	Pending		
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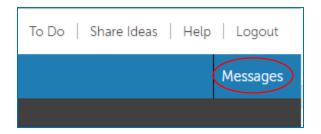
- 2. Once you select it, the greyed out buttons will now become active and allow you to do one of three things:
  - a. **Edit** use this to make a change to the request. For example, if you want to change the request from 4 days off to 3 days off.
  - b. **Remind** use this to remind your supervisor if you requested the time off and it's been a few weeks but they have not approved yet.
  - c. **Cancel** use this to cancel the request if it's no longer needed.

Action	Ed	it Remind Cancel	)				
	Туре	Description	Date Submitted		Request Status	Supervisor	Date Approved
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- 3. Depending on your requests status, selecting one of the options may go to your supervisor.
  - a. **Pending request** if cancelling or editing a pending request, the change is automatically updated.
  - b. **Approved request** if cancelling or editing an approved request, your manager will have to approve of the change or deletion.

### **Reviewing Approvals/Declines**

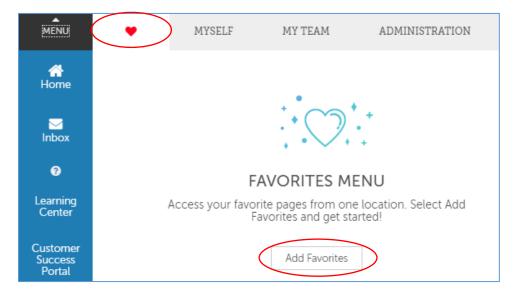
Once your supervisor has approved or declined your time off request, you will receive an email. There will also be a message in the top right the next time you go into Time Management.



You can click the Request to read it, mark an already read message as unread, or delete the message.

### My Favorites

For frequently visited locations in UltiPro, you can add them to your Favorites Menu which is the heart between Menu and Myself in the top left. To add favorites, click on the Add Favorites Link.



On the Edit Favorites page, you are able to select your favorites. The links will appear based on your role within the UltiPro system. For example, as an employee you will see the Myself Menu. If you are also a supervisor, you will be able to add favorites for My Team as well. You can only select up to 40 links for your Favorites Menu.

Once you have selected the items you want to add to your favorites menu, you can then click on save in the upper right corner.

Edit Favorites							
Enable Favorites Menu ON Always open to Favorites when using the navigation menu I Yes INO							
Select your favorites (3 Select up to 40 links you would like to s MYSELF (3 selected)							
Personal  Employee Summary Name, Address, and Telephone Status/Key Dates Contacts Property Private Info Other Personal Info  My Company Company Info Electronic Forms Employee Directory Organization Chart View Opportunities	Jobs Job Summary Compensation Job History Reviews Other Company Info My Onboarding Pay Current Pay Statement Pay History YTD Summary Direct Deposit Income Tax W-2 Model My Pay Time Management Time Clock Entry	Benefits Current Benefits Beneficiaries/Dependents Investments COBRA Health Care Eligibility 1095-C Links Open Enrollment Life Events Life Events Documents Documents Document Acknowledgment					

After saving, if you go back to the top left to view your favorites menu, you will now see the links you selected. You can edit this menu at any time by clicking on Edit Favorites.

MENU	•	MYSELF
<b>☆</b> Home	Myself Organizatio Current Pay	
<mark>∑</mark> Inbox	Time Manag	
3		
Learning Center		
Customer Success Portal		
Go To Assist	Edit Favor	rites